



Communicate Securely With Your Health Care Team

Secure Messaging (SM)

SM provides Defense Health Agency patients who receive care at a military treatment facility or clinic access to a robust messaging capability allowing authorized patients the ability to securely communicate with their health care team.

Product Features

- ☐ Provide standard and customizable templates for patients to communicate securely with their health care team about chronic and minor medical issues, prescription renewals and refills, appointment scheduling requests and notification of test results
- ☐ Provide the primary care team with the ability to send targeted broadcast messages
- ☐ Provide access to a large, peer-reviewed patient education library
- ☐ Allows patient to record medical history in his/her personal health record and grant read or write access to health care team

Benefits to the Defense Health Agency

- ☐ Improve patient access to care and satisfaction
- ☐ Encourage the patient to be a member of the care team rather than an object of care
- ☐ Improve efficiency and effectiveness of communication between patients and their health care team
- ☐ Improve documentation and workload capture
- ☐ Help reduce unnecessary telephone calls, clinical appointments and emergency room visits

If You Have Questions or Need Technical Support

Please contact
Customer Support

Telephone:

1-866-735-2963
Extension 1

On The Web:

<https://app.relayhealth.com/CustomSupport.aspx>

Sign up here to receive news and events notifications via email:

<https://public.govdelivery.com/accounts/USMHS DHSS/subscribe/new>

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